

2018

COMPANY PROFILE

Super Technologies



SUPER TECHNOLOGIES

The Company

Super Technologies is a fast growing IT company formed in 2008 in response to the ICT demands and needs. The primary focus of Super Technologies is to deliver world-class Information Technology solutions that suites all sectors of the economy.

Leveraging on its strong reservoir of technological skills accumulated over a number of years together with a passion for excellence. Also, it aims to dominate the market by offering a variety of ICT solutions which are affordable and of high quality.

At Super Technologies we deliver products and services that are of exceptional quality, value and in timely fashion. We treat our customer as if they were our only customer.

Vision

To be the leading choice for Information & Communication Technology products and services in Zimbabwe in the short term and in the rest of Sub Saharan Africa in the long term.

Mission

We aim to embody a culture of excellence in every sphere of our business activities. Excellence will be the constant driving force that ensures our continuous commitment to growth, long-term viability and real growth.

Core Values

- Professionalism
- Honesty
- Excellent service
- Quality of workmanship
- Customer focused
- Effectiveness and efficiency
- Team spirit
- Fairness and Reliability

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Corporate Objectives

- Super Technologies will be the market leader in its niche market.
- Super Technologies uses extensive testing to ensure the quality of their workmanship prior to signing off projects.
- One of Super Technologies' top priorities is creating and preserving customer satisfaction. Customers are involved at every stage of the process in order to determine their needs and the key features to be integrated into our services.
- Establishing and monitoring customer requirements is the foundation for Super Technologies' quality program and provides objective measures of our performance.
- Super Technologies will continue to work with, and listen to, our customers with a focus on ensuring that their satisfaction remains a top corporate priority.
- Our executives are responsible for creating and sustaining a clear and visible quality program, along with a supporting management system, to guide all activities of the company.
- We are dedicated to maintaining an environment that is conducive to full employee participation, continuous improvement, and personal and organizational growth.

Products and Services

1. Supply of all Computers and Accessories

- Brand new laptops, Ipads, desktops and servers
- Brand new printers and peripherals (toner and ink cartridges, fuser units, fuser films, Maintenance Kits, pick-up rollers)
- High end and low end network devices (routers, switches - mainly Cisco, Trendnet and 3com brands)
- Brand new Servers, spares and accessories
- Laptops, desktops, printer repairs, service and all auxillary accessories

2. Hardware installation and maintenance

At Super Technologies, we believe that having the right level of Professional computing hardware is critical to your success. It not only makes the most of your High speed network infrastructure, it also allows you to do business quickly, easily and more smartly. In order to meet your needs, we have built a team of highly

skilled individuals who have vast experience in providing hardware either as a stand-alone offering or as part of a greater total solution.

The Super Technologies team can provide you with:

- Laptop and desktop repairs
- Server supplies and configurations
- Laptop LCD replacements
- Heavy-duty and lightweight printer repairs
- Cisco and Trendnet Routers
- Data Recovery

References

<u>ORGANISATION</u>	<u>PRODUCT/SERVICE</u>	<u>CONTACT PERSON</u>	<u>CONTACT NUMBER</u>
ZB BANK	HARD DRIVES,LAPTOPS AND MEMORY	BRIAN MATSIKURE	04-781369
MINERVA RISK ADVISORS	SUPPLY OF SERVERS,LAPTOPS AND CONSUMABLES	MS R.NINGA	04-779960
ZACH	SUPPLY OF LAPTOPS,DESKTOPS,PRINTERS	MRS S. GONDO	0777633002
CROCO HOLDINGS	SUPPLY OF LAPTOPS ,DESKTOPS AND REPAIRS	GODFREY MARIMBIRE	0712405377 04-773996-7
ART CORPORATION- HEAD OFFICE	SUPPLY OF LAPTOPS,DESKTOPS,TONERS AND SUPPORT SERVICES	TINASHE NYAMUNDA	0772208658 04-770097
DENDAIRY	SUPPLY OF LAPTOPS,DESKTOPS,TONER CARTRIDGES	BRADNICK	0772542224
CHLORIDE ZIMBABWE	SUPPLY OF SERVERS ,LAPTOPS,DESKTOPS	OLEN MATURURE	+263772100373 04-621475

Payment Terms

We offer flexible payments terms to our valued clients ranging from 7 working days to 14 working days. An official order is required before any goods are supplied. Where goods are to be imported a deposit of 50% is required upfront for us to be able cover up the costs of freight, duties and taxes. All goods supplied by Super Technologies carry full warranty that conforms to international standards.

BANKING DETAILS

BARCLAYS
PEARL HOUSE
ACC: 2144-1024940

Conclusion

At Super Technologies we believe in creating relationships that are mutually beneficial and that add value to our clients hence, our emphasis on excellence. We do hope that you are going to be one of our very satisfied clients. Super Technologies is a fast growing IT company formed in response to a market need for a responsive and efficient IT service provider. The primary focus of Super technologies is to deliver world-class Information Technology solutions that incorporate leading technologies that is responsive to the ever changing environment. Leveraging on its strong reservoir of technology skills accumulated over a number of years together with a passion for excellence Super Technologies intends to further establish itself in the market. At Super technologies we design and deploy enterprise communication infrastructure that meet the needs of our clients.

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